# Conservatorium hotel - Housekeeping Supervisor

Are you the experienced Housekeeping Supervisor with a 'can do' attitude? Do you want to coach a team and help them develop while also contributing to our guest's five-star experience?

# What will be your role?

We are looking for an experienced Housekeeping Supervisor who wants to step up in their career. In this diverse role you are in charge of an assigned section of rooms and carry the responsibility to ensure courteous and efficient service is provided. Your main tasks will be to supervise and coach the room attendants and housemen, preparing work sheets and performing quality checks on guest rooms. Additionally, you will report maintenance issues to Engineering, collaborate with Security on lost and found items and prepare rooms for VIPs in cooperation with Front Office. Familiarity with Opera, REX, and HotSos systems is essential for this role. As you progress in your Housekeeping Supervisor role, we will support your professional growth and give you access to additional responsibilities and projects.

### What do we offer you?

- A salary starting from €2.493 €2.646 (full time);
- Multiple additional benefits, such as supplemented staff meals, uniform/laundry service, ticket raffles and a 50% contribution to your pension fund;
- Travel allowance of €0,21 per kilometer for distances of 5 kilometers or more;
- Complimentary stays and discounts at hotels of The Set Collection;
- F&B Discount Card discounts at restaurants at high-end hotels in Amsterdam:
- Discounted collective health insurance and weekly yoga sessions with our personal trainers;
- An inspiring work environment where we focus on work-life balance and continuous development through coaching and training. During your time with us we will support you in every new step of your career!

# What will your 5-star luxury working environment look like?

Housekeeping at the Conservatorium hotel is different from other hotels and you are part of the largest team on property. With fellow passionate colleagues, you keep the hotel in pristine condition. The housekeeping team consists of houseman, public area attendants, room attendants, seamstress, turndown

attendants, supervisors and management. Everyone has a specific work area and we exclusively use products that are harmless to the environment. When working in this department, you can expect to start between 7:00AM-9:00AM, 3:00PM if you have the PM shift, while the turndown attendants only work between 5:30PM and 9:30PM.

Our teams consist of a diverse group of talented people with a wide range of backgrounds and specialties. This committed team is united by an open work culture that celebrates individuality, emphasises performance and encourages everyone to achieve their full potential. In addition to our commitment to the highest level of service we take pride in a longstanding track record of sustainable practices woven into every layer of our company.

# Who are we looking for?

Our new colleague is a team orientated and reliable colleague, who enjoys working in a multi cultured group of housekeeping professionals. Furthermore, you have:

- At least three years of experience in Housekeeping, of which 1 year as shift leader/supervisor (preferably at a five-star hotel);
- A strong sense of responsibility, flexible work ethic, and quality minded and knows how to deliver exceptional service;
- Intermediate proficiency in the English language;
- Accommodation in or around Amsterdam.

# Are we your next destination?

Apply through this website and let us know why you are interested! We look forward to seeing your application. For any questions, reach out to us via +31 (0)20-570 0042 or <a href="mailto:recruitment@conservatoriumhotel.com">recruitment@conservatoriumhotel.com</a>.

Please ensure eligibility to work in the Netherlands and secure housing in Amsterdam prior to applying. Due to high application volume, we will respond only to candidates meeting these criteria. By applying for this vacancy, you consent to the collection, processing, and storage of your personal data for the purpose of recruitment and selection. Your information will be used solely for assessing your suitability for the position and will be kept confidential. If you wish to withdraw your consent or request the deletion of your data at any time, please contact <a href="mailto:recruitment@conservatoriumhotel.com">recruitment@conservatoriumhotel.com</a>.

https://www.conservatoriumhotel.com/